

# MR.RAVI SHINDE

## About Me

---



JULY 15, 1990



+91 9307055373



Pune, Maharashtra



[ravishinde19888@gmail.com](mailto:ravishinde19888@gmail.com)

## **Objective:**

“To secure a challenging position in a reputable organization to expand my learnings, knowledge, and skills. Secure a responsible career opportunity to fully utilize my training and skills, while making a significant contribution to the success of the company.”



## Education

---

### **HSC(2009)**

Loknete Subrao Kadam Junior College, Kothrud  
(63.23%) Maharashtra State Board

### **SSC(2007)**

Shankarrao More Vidyalaya, Kothrud  
(48.93%) Maharashtra State Board.



## Experience Details

---

### 1. Sales Executive (January 2010–February 2012)

Comfort Furniture - Aundh, Pune, India

- Customer complaint, Maintain customer relationships.
- Monitor department issues and client complaints.
- Develop problem management and service improvement plans.
- Ensure customer/business, client, support, technical parties are represented in the definition and evolution of services.
- Developed strong team handling skills and problem handling skills.

### 2. Branch Manager (February 2012–April 2020)

Ekbote's Logs & Lumber Pvt. Ltd. – Pune, India

- Oversees banking services, especially customer service, to ensure excellence; contacts or assists customers and prospective customers.
- Reviews and manages staffing procedures, ensuring that staff assignments and responsibilities are reasonable, and that salary structure is equitable.
- Coordinates communication with branch staff.
- Work to meet branch performance standards including operating loss control, bank secrecy, and compliance with policies and procedures.

### 3. Branch Manager (April 2023–October 2024)

Mayur Artifacts.–Pune, India

- Oversees banking services, especially customer service, to ensure excellence; contacts or assists customers and prospective customers.
- Reviews and manages staffing procedures, ensuring that staff assignments and responsibilities are reasonable, and that salary structure is equitable.
- Coordinates communication with branch staff.
- Works to meet branch performance standards including operating loss control, bank secrecy, and compliance with policies and procedures.



#### Computer Proficiency

---

- MS Office (Word, Excel, PowerPoint) Tally ERP9, SAP, ERP,



#### Areas of Expertise

---

Store Management  
pace Management  
Recruitment Training & Development Sales  
Promotion,  
Client Servicing  
Strategic Planning  
Business/Sales Planning  
Team Management  
New Store Handling / Set Up



## Languages

---

- English
- Hindi
- Marathi



## Personal Details

---

Father's Name: Mr. Balasaheb Maruti Shinde

Marital Status: Married

Birthday: July 15, 1990

Nationality: Indian

Gender: Male

Address: Flat No. 903, 9<sup>th</sup> floor, Gagan Lawish, Behind Dharmavat Petrol Pump, Pisoli Pune.

### Declaration:

I am confident about my ability to work in a team. I hereby declare that the above information is true to the best of my knowledge and belief.

Date:

Place: Pune, Maharashtra

(Ravi B. Shinde)